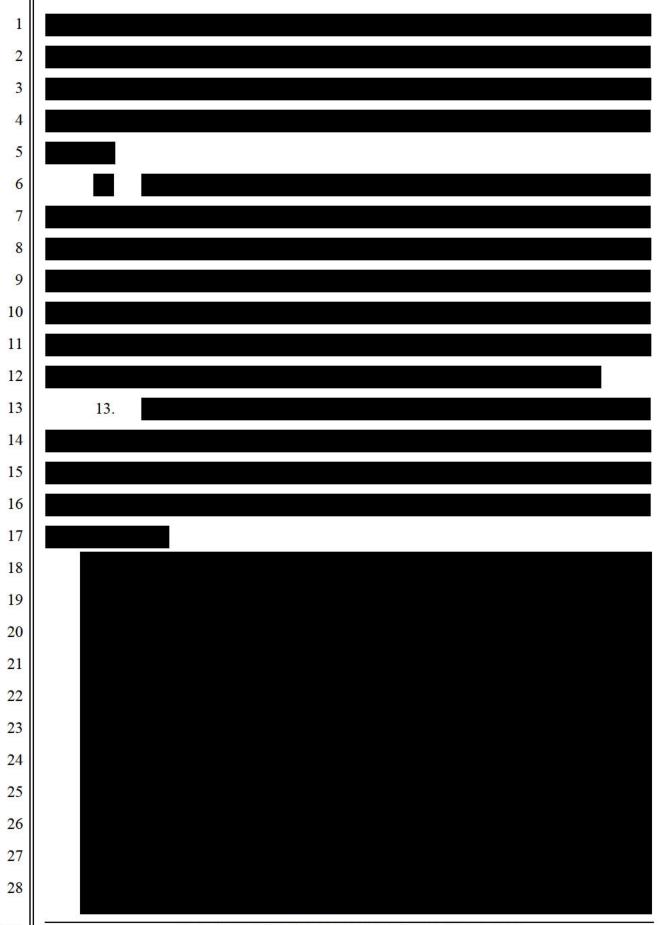
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17	UNITED STATES DISTRICT COURT				
18	DISTRICT OF NEVADA				
19	ORACLE USA, INC., et al.,	Case No. 2:10-cv-00106-LRH-VCF			
20	Plaintiffs,	DECLARATION OF CRAIG			
21	v.	MACKERETH IN SUPPORT OF RIMINI'S OPPOSITION TO			
22	RIMINI STREET, INC., et al.,	ORACLE'S MOTION FOR ORDER TO SHOW CAUSE			
23	Defendants.	PUBLIC REDACTED VERSION			
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I, Craig Mackereth, declare as follows:

- 1. I am currently Rimini Street's Group Vice President for Global Support, and I have worked at Rimini for more than 8 years. I submit this declaration in support of Rimini's Opposition to Oracle's Motion for Order to Show Cause. The facts stated in this declaration are based on my personal knowledge, and if called upon as a witness, I would and could testify competently to them.
- 2. In my role at Rimini, I am responsible for the delivery of all SAP and Oracle software support services to Rimini clients, including those clients running Oracle PeopleSoft and JD Edwards software.
- 3. Rimini has supported clients' JD Edwards software since JD Edwards software is enterprise resource planning software that clients use for supply chain management and financial records.

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7.	I have reviewed the Declaration of Jim Benge ("Benge Declaration") also being
filed in suppor	et of Rimini's Opposition to Oracle's Motion for Order to Show Cause. The core
Process 2.0	concepts described in the Benge Declaration—
8.	Although the issues Rimini's JD Edwards clients encounter with their software
are almost alw	ways unique and thus require unique solutions (or "fixes"), the core Process 2.0
break-fix supp	port concepts described in the Benge Declaration also generally apply to JD
Edwards break	κ-fix support.
9.	The core Process 2.0 TLR Update support concepts described in the Benge
Declaration als	so generally apply to JD Edwards TLR Update support, although
10.	



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7	I declare under penalty of perjury under the laws of the United States of America that
8	the foregoing is true and correct, and that I executed this declaration on July 31, 2020, at
9	Arggle, TX.
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12	Craig Mackereth
13	Citaly Machine
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nn &	DECLARATION OF CRAIG MACKERETH IN SUPPORT OF

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